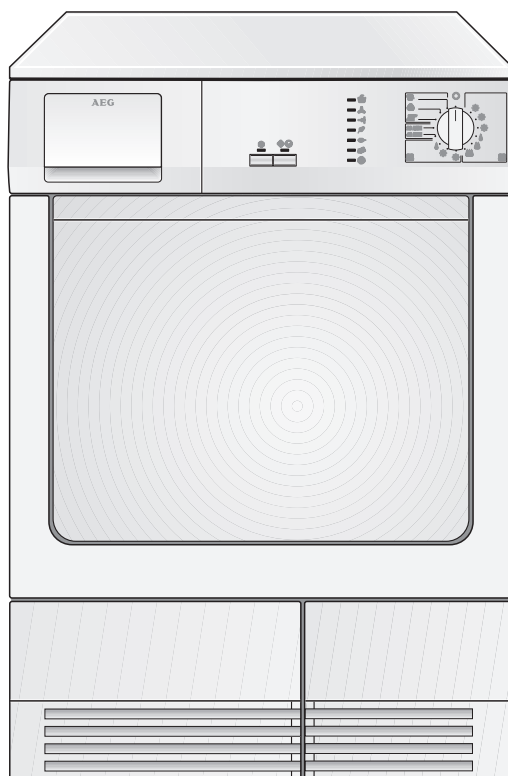


# LAVATHERM 5540

Condensation dryer

User Information



## Dear customer,

Please read this User Information carefully and keep it to refer to at a later date.

Pass it on to any subsequent owner of the appliance.

### The following symbols are used in the text:



Safety instructions

**Warning!** Notes that concern your personal safety.

**Important!** Notes that show how to avoid damage to the appliance.



Useful tips and hints



Environmental information

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# Operating Instructions



## Safety

### Before first starting up

- Note the **"Installation and connection instructions"**
- Before first starting up, check the machine for any damage incurred during transport. Never connect up a damaged machine. If parts are damaged, contact your supplier.

### Intended use

- The dryer is intended for drying standard laundry in domestic applications.
- Conversions or modifications to the dryer are not permitted.
- The laundry must not contain flammable solvents (benzene, alcohol, stain remover, etc.) . Risk of fire and/or explosion! Laundry which has come into contact with such substances must be rinsed thoroughly by hand before drying.
- When using dry-cleaning sets: Only use those products which are declared as suitable for the dryer by the manufacturer.
- Do not place items of laundry in the dryer which contain foam rubber or materials similar to rubber. Risk of fire!
- Do not place heavily worn laundry items in the dryer. Risk of fire!
- Do not place laundry items with loose fillings (e.g. cushions) in the dryer. Risk of fire!
- Parts with rigid components (e.g. door mats) may cover the air slots. Risk of fire! Do not place such items in the dryer.
- Do not overfill the dryer. Risk of fire! Observe max. loading volume of 5 kg.
- Ensure that explosive objects (e.g. cigarette lighters, spray cans, etc.) do not enter the dryer with the laundry. Risk of fire and/or explosion!
- Clean the micro-fine filter and fine strainer after each drying cycle.
- Clean the heat exchanger regularly.
- With stacked washer and dryer: Do not place objects on the dryer. These may fall off during operation.

## **Child safety**

- Keep packaging away from children. Risk of suffocation!
- Children can often not see the dangers associated with electric machines. Never leave unsupervised children near the dryer.
- Ensure that children and small animals cannot climb into the dryer's drum. Risk of death! Keep the dryer door shut whenever it is not being used.

## **General safety**

- Only specialists may undertake repairs on the dryer.
- Never start up the dryer if the mains cable is damaged or if the operating screen, operating plate or base area are damaged so that the inside of the machine is open and accessible.
- Switch off the dryer before all cleaning, care or maintenance work. Also disconnect the mains plug from the socket or – with permanent connections – switch off the LS switch in the fuse box and/or fully unscrew the screwed-in fuse.
- Disconnect the machine from the power supply during long pauses in operations.
- When removing from the socket, never pull the mains plug by the cable, instead take a hold of the plug.
- Manifold plugs, couplings and extension cables must not be used. Risk of fire from overheating!
- Do not spray down the dryer with jets of water. Risk of electric shock!
- Do not lean on the open door. The machine may tip over.
- Once the drying cycle has been interrupted, the laundry and drum may be hot. Risk of burns! Take care when removing the laundry.

# Disposal



## Packaging material

The packaging materials are environmentally friendly and can be recycled. The plastic components are identified by markings, e.g. >PE<, >PS<, etc. Please dispose of the packaging materials in the appropriate container at the community waste disposal facilities.



## Old appliance

Please dispose of your old appliance in line with the guidelines for disposal in your community.





**Warning!** Remove mains plug from socket when you have no further use for the machine. Cut off mains cable and dispose of together with plug.

Destroy loading door lock. Children cannot then lock themselves in the machine and put their lives at risk.



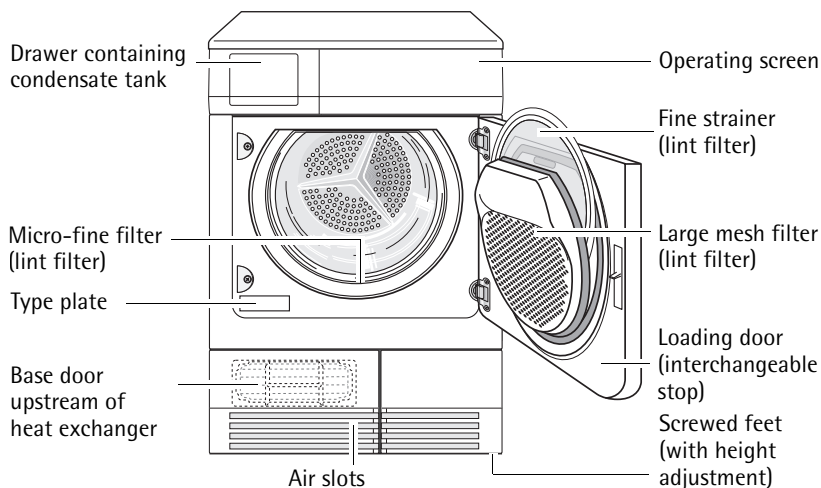
## Environmental tips

- In the dryer, laundry becomes fluffy and soft. Fabric softeners are not therefore needed when washing.
- Your dryer will function most economically if you:
  - always keep the ventilation slots on the base of the dryer unobstructed;
  - use the loading volumes specified in the programme overview;
  - ensure you have good ventilation in the installation room;
  - clean the micro-fine filter and fine strainer after each drying cycle;
  - spin the laundry well before drying. Example: Consumption data – depending on spinning speed – for 5kg of laundry, dried using the  COTTONS  STORAGE DRY programme.

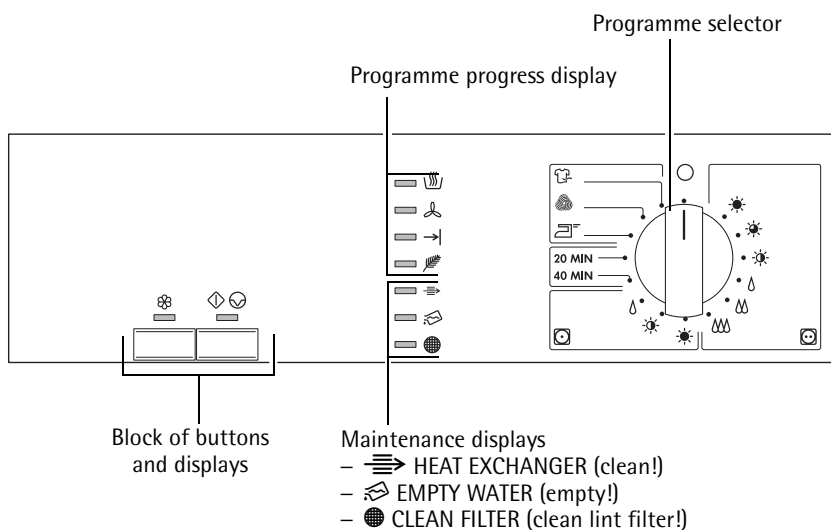
Pre-draining			Drying cycle		
Revolutions per minute	Residual dampness		Time in minutes	Energy in kWh	Costs in euros <sup>1)</sup>
	in litres	as a %			
800	4.2	70	100	3,5	0,53
1200	3.2	53	82	2,8	0,42
1400	3.0	50	80	2,6	0,39
1800	2.5	42	71	2,3	0,35

1) Tariff: 0.15 Euro/kWh

# Description of machine



## Operating screen









# Before the first drying cycle

In order to remove any residue which may have been produced during production, wipe the dryer drum with a damp cloth or undertake a brief drying cycle (20 MIN) with damp cloths.

## Sorting and preparing laundry

### Sorting laundry

- Sort by fabric type:
  - Cotton/linen for programmes in ☺ COTTONS programme group.
  - Mixtures and synthetics for programmes in ☺ EASY CARES programme group.
- Sorting by care label. The care labels mean:


































			
Basic drying in tumble dryer possible	Drying at normal temperature	Drying at reduced temperature (press ⚙ SPECIAL CARE button!)	Drying in tumble dryer <b>not</b> possible

- Do not dry new, coloured textiles together with light-coloured laundry items. Textile colours may bleed.
- Do not dry tricot or knitted items with the ☼ EXTRA DRY programme. Items may become stuck!
- Do not dry wool in the dryer. May become entangled! After air-drying, wool may be dried with the 🌀 WOOL CARE programme.










### Preparing laundry

- To avoid laundry becoming tangled: Close zips, button up coverings and tie loose bands or ribbons (e.g. of aprons).
- Empty pockets. Remove metallic items (paperclips, safety pins etc).
- Turn items with double-layered fabrics inside out (e.g. with cotton-lined anoraks, the cotton layer should be outermost). These fabrics will then dry better.

# Overview of programmes

Programme		max. loading volume (weight when dry)	⌘ SPECIAL CARE	Application/properties	Care symbols
COTTONS 	 EXTRA DRY	5 kg	•	Drying thick or multi-layered textiles, e.g. terry towelling items, bathing costumes.	 
	 INTENSIVE DRY	5 kg	•	Drying thick textiles, e.g. terry towel-ling items, towels.	 
	 STORAGE DRY	5 kg	•	Drying textiles of even thicknesses, e.g. terry towelling items, knitted items, towels.	 
	 DAMP	5 kg	•	For thin textiles which are still to be ironed, e.g. knitted items, cotton shirts.	 
	 HAND IRON	5 kg	•	For normal thickness cotton or linen laundry, e.g. bedding, table linen.	 
	 MACHINE DRY	5 kg	•	For cotton or linen laundry which are still to be put through a machine, e.g. bedding, table linen.	 
EASY CARES 	 EXTRA DRY	2,5 kg	•	Drying thick or multi-layered textiles, e.g. pullovers, bedding, table linen.	   <sup>1)</sup> 
	 STORAGE DRY	2,5 kg	•	For thin textiles which are not ironed, e.g. easy care shirts, table linen, baby's clothes, socks, corsetry.	  <sup>1)</sup> 
	 DAMP	2,5 kg	•	For thin textiles which are still to be ironed, e.g. knitted items, cotton shirts.	  <sup>1)</sup> 

1) Press the ⌘ SPECIAL CARE button!

Programme	max. loading volume (weight when dry)	⊗ SPECIAL CARE	Application/properties	Care symbols
20 MIN 40 MIN	1 kg	•	For drying individual items of laundry or for small volumes of less than 1 kg.	  <sup>1)</sup> 
 EASY IRON	1 kg	•	Special programme with anti-crease mechanism for easy care textiles such shirts and blouses; for minimum ironing effort. The result depends on the type and quality of textiles. (The loading volume corresponds to approx. 5 to 7 shirts.) Recommendation: Place textiles in the dryer straight after spinning. Once dried, immediately remove textiles and place on clothes hanger.	  <sup>1)</sup> 
 WOOL CARE	1 kg	•	Special programme for briefly treating wool-lens with warm air after they have been dried naturally, worn or stored for long periods. Wool fibres are aligned and the wool becomes soft and snugly. Recommendation: Remove textiles immediately after drying.	
 REFRESH	1 kg	•	Special programme, lasting around 35 minutes, for refreshing or gently cleaning textiles with commercially available dry cleaning sets. (Only use those products which are declared as suitable for the drier by the manufacturer; please observe the manufacturer's instructions for use.)	

1) Press the ⊗ SPECIAL CARE button!


# Drying

## Switching machine on / switching light on

Turn the programme selector to any programme. The machine has been switched on.

## Opening loading door / loading laundry

1. Open loading door:

Use force to push against the loading door (push point 

2. Load your laundry (do not force it in).

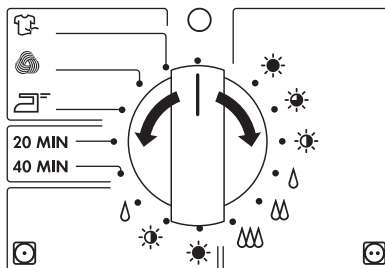


**Caution!** Do not jam laundry in between the loading door and rubber seal.


3. Close loading door securely. Lock must audibly lock.

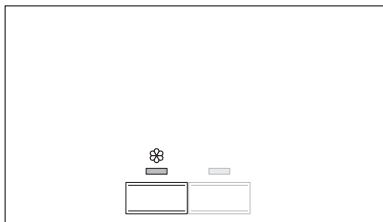
## Selecting the programme

Use the programme selector to set the programme you require.





## Selecting SPECIAL CARE function

If required, press the  SPECIAL CARE button.



### SPECIAL CARE

For especially gentle drying of sensitive fabrics with the  care label and for temperature-sensitive textiles (e.g. acrylic, viscose). Programme is executed with reduced heat.


 SPECIAL CARE is only suitable for use with loads of up to 2,5kg!

## Starting the programme

Press the   START/PAUSE button. The programme is started.

The programme progress display show drying progress:


 DRYING,

 COOLING,


 END,

 CREASE GUARD.

## Changing programme

To change a programme which has been selected by mistake once the programme has started, first turn the programme selector to  OFF and then reset the programme.





The programme can no longer be changed directly once the programme has started. If nevertheless there is an attempt to change the programme on the programme knob, the programme progress display and the maintenance indicators flash. If the  SPECIAL CARE button is pressed, the corresponding indicator flashes several times. The drying programme is not however affected by this (laundry protection).

## Putting in extra items or taking items out before end of programme


1. Open loading door



**Warning!** Laundry and drum can become hot. Risk of burns!

2. Load or remove laundry items.
3. Close loading securely. Lock must audibly lock.
4. Press the   START/PAUSE button to continue the drying cycle.

## Drying cycle complete / removing laundry

Once the drying cycle is complete, the →| END and  CREASE GUARD displays light up.



The drying cycle is automatically followed by a crease guard phase which lasts around 30 minutes. The drum rotates in intervals during this phase. The laundry thereby remains relaxed and free of creases. The laundry can be removed at any time during the crease guard phase. (The laundry should be taken out towards the end of the crease guard phase at the latest to prevent creases from forming.)

1. Open loading door
2. Before removing the laundry, remove lint from the micro-fine filter. It is best to use a damp hand for this purpose (refer to "Cleaning and maintenance" section).
3. Remove laundry.
4. Turn the programme selector to ○ OFF.  
**Important!** After each drying cycle
  - clean the micro-fine filter and fine strainer,
  - drain the condensate tank(refer to the "Cleaning and maintenance" section).
5. Close loading door.

# Cleaning and maintenance

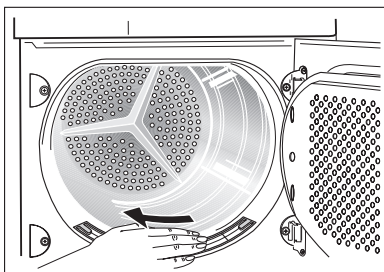
## Cleaning fluff filter

To ensure that the dryer works perfectly, the fluff filters (micro-fine filter and fine strainer) must be cleaned after every drying cycle.

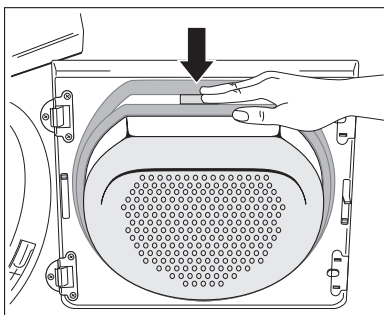


**Caution!** Never operate the dryer without fluff filters or with damaged or blocked fluff filters.

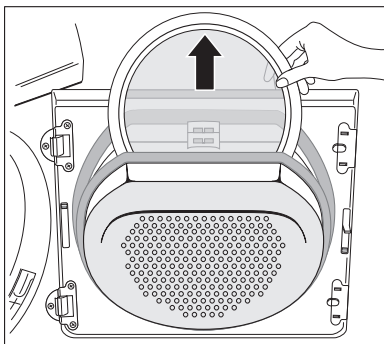
1. Open loading door
2. Use a damp hand to clean the micro-fine filter, which is built into the lower part of the loading aperture.



3. Push down unlock button on large mesh filter.  
Large mesh filter jumps up.



4. Take out fine strainer.
5. Remove fluff from fine strainer. It is best to use a damp hand for this purpose.



## Clean the entire filter area

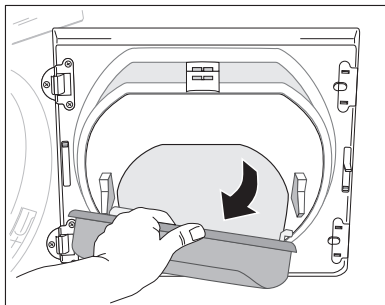


The strainer area does not have to be cleaned after every drying cycle, but should be checked regularly and cleaned of fluff if necessary.

**6.** To do this, grip the top of the large mesh filter and pull it forwards until it comes loose from the two brackets.

**7.** Remove fluff from the entire filter area. It is best to use a vacuum cleaner for this purpose.

**8.** Press both journals of the large mesh filter into the brackets on the loading door until they snap into place.

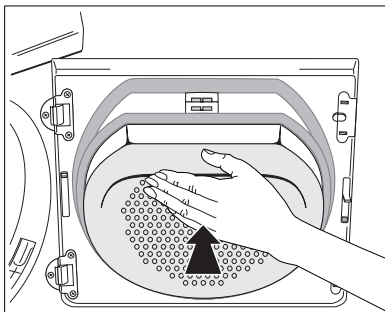


**9.** Re-insert fine strainer.

**10.** Press against the large mesh filter until it locks into the interlock.




If the fine strainer is not fitted, the large mesh filter will not snap into place and the loading door cannot be closed.





## Emptying the condensate tank

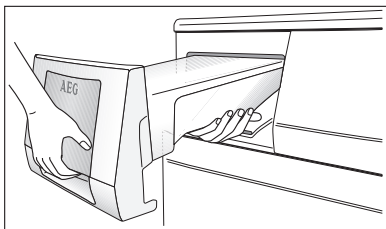
Empty condensate tank after every drying cycle.

If the condensate tank is full, an active programme will break off automatically and the  EMPTY WATER display will light up. In order to continue the programme, the condensate tank must first be emptied.



**Warning!** The condensate is not suitable for drinking or for preparing foodstuffs.

1. Pull drawer containing condensate tank out all the way.

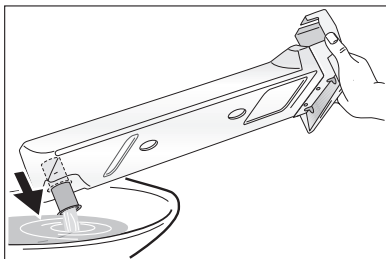


2. Pull out condensate tank's outlet connections and pour condensate out into basin or other suitable container.

3. Slide outlet connections in and re-fit condensate tank.

If the programme has been interrupted as a result of the condensate tank being full:

Press the   START/PAUSE button to continue the drying cycle.




The condensate tank has a volume of approx. 4 litres. This is sufficient for around 6kg of laundry which has previously been spun at 800 revolutions/minute.



The condensate can be used as distilled water, e.g. for steam ironing. However first filter the condensate (e.g. with a coffee filter) to remove any residue and small pieces of fluff.

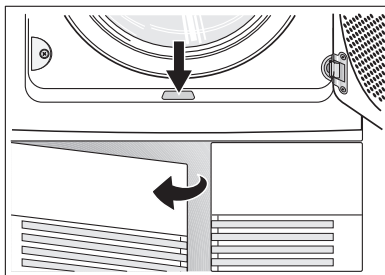
## Cleaning heat exchanger

If the  HEAT EXCHANGER display is illuminated, the heat exchanger needs to be cleaned.

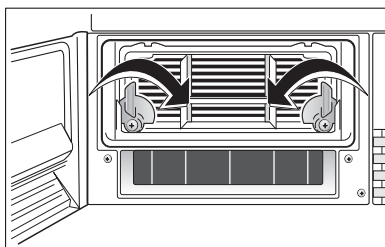


**Caution!** Operating when the heat exchanger is clogged with lint can damage the dryer. This also increases energy consumption.

1. Open loading door
2. Open base door. To do this, press the release button on the bottom of the loading opening and open the door to the left.
3. Remove lint from the inside of the door and the heat exchange chamber.



4. Turn both lock washers inwards.

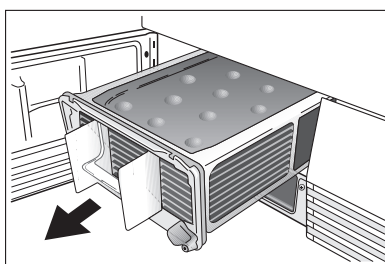


5. Pull heat exchanger out of base by the handle.



**Caution!** Do not use sharp objects to clean. The heat exchanger could develop leaks.

6. Clean heat exchanger.  
It is best to use a brush or to rinse thoroughly with a shower head.
7. Replace heat exchanger and lock into place (turn both lock washers outwards until they snap into place).
8. Close base door.



The dryer will not operate if the base door is not closed.



**Caution!** Never operate the dryer without the heat exchanger.

## Cleaning the drum



**Caution!** Do not use abrasives or steel wool to clean the drum.



Lime in the water or cleaning agents may form a barely visible lining on the inside of the drum. The degree to which the laundry has been dried is then no longer detected reliably. The laundry is damper than expected when removed from the dryer.

Use a standard domestic cleaner (e.g. vinegar-based cleaner) to wipe down the inside of the drum and drum ribs.

## Clean operating screen and housing









**Caution!** Do not use furniture cleaners or aggressive cleaning agents to clean the machine.










Use a damp cloth to wipe down the operating screen and housing.

## What to do if ...

### Troubleshooting by yourself

If, during operation, the dryer shows an error display (one or more displays flashing on the programme progress display), check first of all whether you can remedy the problem yourself by means of the table below. If you cannot solve the problem: Switch the machine off and on again. Reset programme. Press the   START/PAUSE button. If the error display is still shown, please contact our after-sales service and inform them which displays are flashing.

Problem	Possible cause	Remedy
Dryer does not work.	Mains plug is not plugged in or fuse is not working correctly.	Plug in at mains socket. Check fuse in fuse box (domestic installation).
	Loading door is open.	Close loading door.
	Base door is open.	Close base door.
	Have you pressed the   START/PAUSE button?	Press the   START/PAUSE button again.

Problem	Possible cause	Remedy
Drying results unsatisfactory.	Wrong programme selected.	Select a different programme the next time you dry (see "Overview of programmes" section).
	Lint filter clogged.	Clean lint filter.
	Heat exchanger clogged with lint.	Clean heat exchanger.
	Incorrect volume of laundry.	Observe recommended loading volumes.
	Ventilation slots in base area covered up.	Uncover ventilation slots in base area.
	Residue on inside surface of drum or drum ribs.	Clean inside surface of drum and drum ribs.
Loading door does not close.	Fine strainer not in place and/or large mesh filter not locked in place.	Install fine strainer and/or snap large mesh filter into place.
When pressing the  SPECIAL CARE button, the corresponding indicator flashes several times.	Washing protection. After the start of the programme, the option can no longer be set.	Turn the programme knob to  OFF. Set the programme again.
Programme inactive,  EMPTY WATER display illuminated.	Condensate tank is full.	Empty condensate tank, then start programme with  START/PAUSE button.
Drying cycle ends shortly after programme starts. →  END display illuminated.	Not enough washing loaded or washing loaded is too dry for selected programme.	Select time programme or higher drying level (e.g.  INTENSIVE DRY instead of  STORAGE DRY).
Drying cycle lasts an unusually long time. Note: After around 5 hours the drying cycle ends automatically (see „Drying cycle complete“).	Lint filter clogged.	Clean lint filter.
	Heat exchanger clogged with lint.	Clean heat exchanger.
	 SPECIAL CARE button pressed and load volume too big.	 SPECIAL CARE is only suitable for use with loads of up to 2,5kg!
	Load volume too big.	Reduce load volume.
	Laundry insufficiently pre-drained.	Laundry must be adequately pre-drained.

# Technical data







- CE** This appliance conforms with the following EU Directives:
- 73/23/EEC dated 19.02.1973 Low Voltage Directive
  - 89/336/EEC dated 03.05.1989 EMC Directive inclusive of Amending Directive 92/31/EEC
  - 93/68/EEC dated 22.07.1993 CE Marking Directive

Height x width x depth	85 x 60 x 60 cm
Depth with loading door open	109 cm
Height can be adjusted by	1.5 cm
Weight when empty	approx. 40kg
Loading volume (depends on programme) <sup>1)</sup>	max. 5kg
Energy consumption in accordance with IEC 1121 s. e. (5 kg of cotton, pre-drained at 800 rpm, ☀ COTTONS ✱ STORAGE DRY programme)	3,5kWh
Scope	Domestic
permissible ambient temperature	+ 5°C to + 35°C

1) Different loading volume data may be needed in some countries as a result of different measuring methods.

# Consumption values

The consumption values have been established under standard conditions. They may deviate when the machine is operated in domestic circumstances.

Programme	Loading volume in kg	Energy consumption in kWh
 COTTONS  STORAGE DRY <sup>1)</sup>	5	3,5
 COTTONS  HAND IRON <sup>1)</sup>	5	2,8
 EASY CARES  STORAGE DRY <sup>2)</sup>	2,5	1,4

1) pre-drained at 800 rpm

2) pre-drained at 1000 rpm

# Installation and connection instructions



## Installation safety instructions

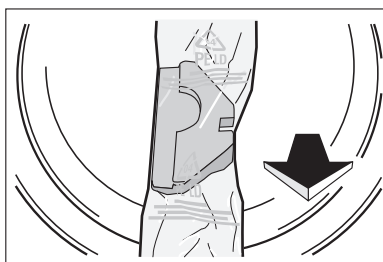
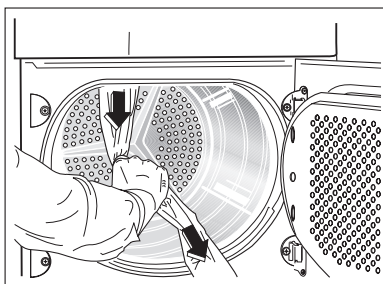
- Before first starting up, all parts of the transport safety equipment must be removed. The machine may otherwise be damaged.
- Before starting up for the first time, ensure that the nominal voltage and type of current specified on the machine type plate match the nominal voltage and type of current at the installation site. The electrical fuses required can also be found on the type plate.
- Always connect the plug into a protection contact socket which has been installed as specified.
- With permanent connections: A permanent connection may only be established by an authorised specialist electrician.
- Do not install machine in rooms at risk of frost.
- Do not install on carpets with high piles. Air circulation will be hindered at the ventilation slots.
- Ensure that the machine is not placed on its mains cable.
- Install the machine horizontally.

## Removing transport safety equipment



**Caution!** Before first starting up, all parts of the transport safety equipment must be removed. Keep the transport safety equipment for possible subsequent transport (moving house).

1. Open loading door
2. Pull off adhesive strips from inside machine on top of drum.
3. Remove foil hose and polystyrene padding from the machine.



# Electrical connection

Details on mains voltage, type of current and the fuses required should be taken from the type plate. The type plate is fitted near the loading aperture (see "Machine description" section).

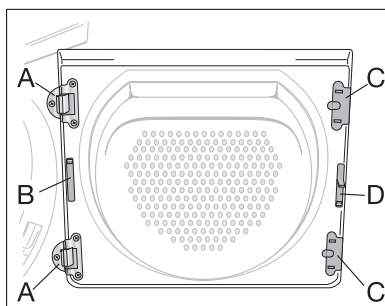
## Changing door stop



**Warning!** The door stop may only be changed by a qualified person. If necessary, please contact our after-sales service or your specialist dealer.

**Warning!** Before changing the door stop, disconnect the mains plug; with a permanent connection: fully unscrew or deactivate the fuse.

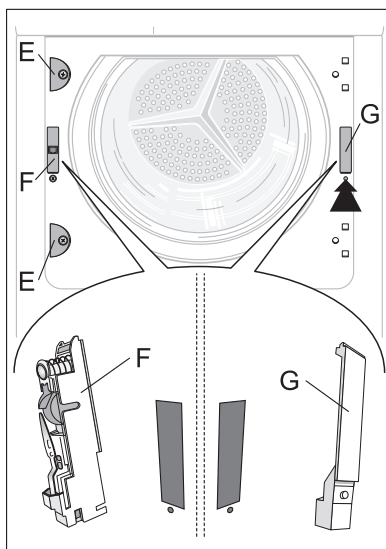
1. Open loading door
2. Unscrew hinge A from the front of the machine and take off the loading door.
3. Use a thin screwdriver to pry off cover plates B and C.
4. Use an appropriate tool and exert pressure to unfasten locking block D from the snap-on fixture, take out and reinsert on the other side, having rotated the block through 180°.



5. Unscrew hinge A from the loading door, rotate through 180°, reinsert on the opposite side and screw down.
6. Reinsert cover plates B and C on the opposite site having first rotated them through 180°.



7. Unscrew cover plates E from the front of the machine, rotate through 180, screw on the opposite side.
8. Unscrew door lock F, push down slightly and remove from the front of the machine.
9. Press snap-in button G in and down, press cover down slightly and remove from front of the machine.
10. Transfer door lock F to the opposite-side and screw down.
11. Fix cover G on to the other side and allow the snap-in button to lock in place.
12. Insert loading door and hinges into recesses on the front of the machine and screw down.



**Note regarding contact protection:** The machine is only secure for operations again once all plastic parts have been inserted.

## Special accessories

The following special accessories are available from your specialist dealer:


### **Intermediate installation kits for stacked washer and dryer:**

These intermediate installation kits can be used to arrange the dryer and an automatic AEG washing machine (60cm wide, front loading) as a space-saving washer/dryer stack. The automatic washing machine is at the bottom and the dryer is at the top.

Two versions can be supplied:

- without stacker plate
- with extractable stacker plate

### **Installation kit for external condensate drain**

Installation kit for direct draining of condensate into a basin, siphon, gully, etc. The condensate tank then no longer has to be drained, it must however remain in its intended position in the machine. The  EMPTY WATER indicator at the end of each program can then be ignored.

Max. displacement height: 1 m from the base of the dryer; max. displacement length: 3 m

# Guarantee Conditions

## Belgium

### DECLARATION OF GUARANTEE TERMS.

Our appliances are produced with the greatest of care. However, a defect may still occur. Our consumer services department will repair this upon request, either during or after the guarantee period. The service life of the appliance will not, however, be reduced as a result.

This declaration of guarantee terms is based on European Union Directive 99/44/EC and the provisions of the Civil Code. The statutory rights that the consumer has under this legislation are not affected by this declaration of guarantee terms.

This declaration does not affect the vendor's statutory warranty to the end user. The appliance is guaranteed within the context of and in adherence with the following terms:

1. In accordance with provisions laid down in paragraphs 2 to 15, we will remedy free of charge any defect that occurs within 24 months from the date the appliance is delivered to the first end user. These guarantee terms do not apply in the event of use for professional or equivalent purposes.
2. Performing the guarantee means that the appliance is returned to the condition it was in before the defect occurred. Defective parts are replaced or repaired. Parts replaced free of charge become our property.
3. So as to avoid more severe damage, the defect must be brought to our attention immediately.
4. Applying the guarantee is subject to the consumer providing proof of purchase showing the purchase and/or delivery date.
5. The guarantee will not apply if damage caused to delicate parts, such as glass (vitreous ceramic), synthetic materials and rubber, is the result of inappropriate use.
6. The guarantee cannot be called on for minor faults that do not affect the value or the overall reliability of the appliance.
7. The statutory warranty does not apply when defects are caused by:
  - a chemical or electrochemical reaction caused by water,
  - abnormal environmental conditions in general,
  - unsuitable operating conditions,
  - contact with harsh substances.
8. The guarantee does not apply to defects due to transport which have occurred outside of our responsibility. Nor will the guarantee cover those caused by inadequate installation or assembly, lack of maintenance or failure to respect the assembly instructions or directions for use.
9. Defects that result from repairs or measures carried out by people who are not qualified or expert or defects that result from the addition of non-original accessories or spare parts are not covered by the guarantee.
10. Appliances that are easy to transport may be delivered or sent to the consumer services department. Home repairs are only anticipated for bulky appliances or built-in appliances.
11. If the appliances are built-in, built-under, fixed or suspended in such a way that removing and replacing them in the place where they are fitted takes more than half an hour, the costs that result therefrom will be charged for. Connected damage caused by these removal and replacement operations will be the responsibility of the user.
12. If, during the guarantee period, repairing the same defect repeatedly is not conclusive, or if the repair costs are considered disproportionate, in agreement with the consumer, the defective appliance may be replaced with another appliance of the same value. In this event, we reserve the right to ask for a financial contribution calculated according to the length of time it has been used.
13. A repair under guarantee does not mean that the normal guarantee period will be extended nor that a new guarantee period begins.
14. We give a twelve month guarantee for repairs, limited to the same defect.
15. Except in the event where liability is legally imposed, this declaration of guarantee terms excludes any compensation for damage outside the appliance for which the consumer wishes to assert his rights. In the event of legally admitted liability, compensation will not exceed the purchase price paid for the appliance.

These guarantee terms are only valid for appliances purchased and used in Belgium. For exported appliances, the user must first make sure that they satisfy the technical conditions (e.g.: voltage, frequency, installation instructions, type of gas, etc.) for the country concerned and that they can withstand the local climatic and environmental conditions. For appliances purchased abroad, the user must first ensure that they meet the qualifications required in Belgium. Non-essential or requested adjustments are not covered by the guarantee and are not possible in all cases.

Our consumer services department is always at your disposal, even after the guarantee period has expired.

Address for our consumer services department:  
ELECTROLUX HOME PRODUCTS BELGIUM  
Bergensesteenweg, 719 - 1502 LEMBEEK  
Tel.: 02.363.04.44

# Customer Service Centres

## Belgium

Electrolux Home Products Belgium  
ELECTROLUX SERVICE  
Bergensesteenweg 719  
1502 Lembeek  
E-mail:  
consumer.services@electrolux.be

Consumer services	<b>Tel.:</b> 02/363.04.44	<b>Fax.:</b> 02/363.04.00 02/363.04.60
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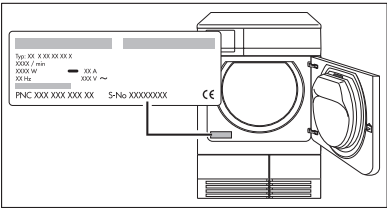
# Service

In the event of technical faults, please first check whether you can remedy the problem yourself with the help of the operating instructions (section "What to do if...").

If you were not able to remedy the problem yourself, please contact the Customer Care Department or one of our service partners.

In order to be able to assist you quickly, we require the following information:

- Model description
- Product number (PNC)
- Serial number (S No.)  
(for numbers see rating plate)
- Type of fault
- Any error messages displayed by the appliance



Model description: .....

PNC: .....

S No: .....

 **From the Electrolux Group. The world's No. 1 choice.**

*The Electrolux Group is the world's largest producer of powered appliances for kitchen, cleaning and outdoor use. More than 55 million Electrolux Group products (such as refrigerators, cookers, washing machines, vacuum cleaners, chain saws and lawn mowers) are sold each year to a value of approx. USD 14 billion in more than 150 countries around the world.*

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